

ASSESSING THE PERFORMANCE OF LARGE LANGUAGE MODELS IN AUTOMATING SYSTEMATIC LITERATURE REVIEWS: INSIGHTS FROM RECENT STUDIES

MSR84

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KEY FINDINGS

LLMs demonstrate significant potential for automating key tasks in SLRs

While they exhibit high accuracy and efficiency, their limitations, such as hallucinations and inconsistencies, underscore the need for human oversight to ensure the reliability of results.

As LLM technology evolves, these models are likely to become indispensable tools, complementing human expertise and enhancing the efficiency of evidence synthesis.

The current evidence underscores that these tools are best positioned as augmentative aids rather than replacements for human reviewers.

BACKGROUND

- Large Language Models (LLMs) are increasingly being explored for use in systematic literature reviews (SLRs).
- Despite growing interest, their accuracy and reliability compared to human reviewers remain unclear.

OBJECTIVE

Our objective was to summarize the findings from recent studies evaluating LLM performance in conventional SLR tasks.

METHODS

We identified and reviewed studies assessing performance of LLM in a traditional SLR.

Study Scope: 13 studies (2023-2024) conducted across 8 countries: China, Japan, Hungary, Canada, Germany, Ireland, UK, and USA¹⁻¹³.

Evaluated Tasks: Abstract screening, Data extraction, Risk of bias assessment.

LLMs Assessed: ChatGPT, Claude 2, and others.

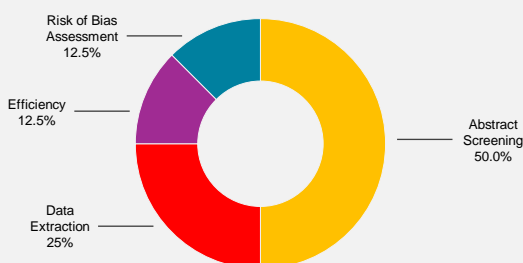
Metrics Used: Accuracy, Sensitivity, Specificity

RESULTS

Performance Evaluation

Recent studies evaluating LLMs demonstrated their potential to automate key SLR tasks, including abstract screening, data extraction, and risk of bias assessment, while improving efficiency and reducing costs. Most of the studies we reviewed focused on evaluating the performance of abstract screening with LLMs (Figure 1).

Figure 1. Distribution of Studies Evaluating LLM Performance Across Various Criteria



Abstract Screening: LLMs like ChatGPT and GPT-4 have demonstrated high accuracy in abstract screening, with some studies reporting accuracy rates exceeding 90%.^{1,2}

RESULTS (cont.)

Data Extraction: Models such as Claude 2 and GPT-4 have shown impressive data extraction capabilities, with accuracy rates often exceeding 96%.^{3,4}

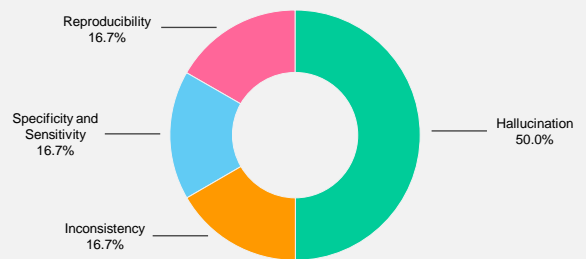
Risk of Bias Assessment: GPT-4 has been evaluated for its ability to assess the risk of bias, achieving a Cohen's kappa score of 0.90 when compared to human reviewers.⁵⁻⁶

Efficiency: The use of LLMs has been shown to significantly reduce the time required for tasks such as data extraction and abstract screening.^{4,7}

Limitations

Despite their promising performance, LLMs have notable limitations, with half of the studies highlighting concerns about hallucination generation (Figure 2)

Figure 2. Distribution of Studies Highlighting Limitations of LLMs



Hallucination: LLMs have a tendency to generate confident-sounding but fabricated responses, which can compromise the reliability of the results.⁷⁻⁹

Inconsistency: The performance of LLMs can be inconsistent, with different outputs for the same input, necessitating human oversight to validate the findings.⁵

Specificity and Sensitivity: While LLMs perform well in excluding irrelevant studies, their sensitivity in including relevant studies can be lower, potentially leading to the omission of important studies.¹⁰

Reproducibility: The reproducibility of results can be challenging due to the token limits and the need to segment texts, which may affect the coherence and accuracy of the extracted data.⁴

Other Insights

Complementary Role with Human Reviewers: While some studies showcased Generative AI's ability to reduce human effort in SLRs, they emphasized the necessity of human involvement, particularly for final decision-making and verification. 4,5,7,10 Gartlehner (2023) found that combining human expertise with LLMs could enhance data extraction and synthesis accuracy.³

Emerging Applications: Beyond traditional SLR tasks, Luo (2024) explored the use of LLMs in defining research topics, generating statistical methods, and establishing inclusion/exclusion criteria, potentially broadening the utility of these models in SLRs and meta-analyses.⁷

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